



NEW JERSEY'S HOSPITAL SERVICE CORPORATION

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A Non-Profit Cooperative to Improve Health Care and Reduce Members' Costs

SCOTT A. MATIN
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February 6, 2009

Mr. Jeffrey Gould
Action Media Productions
10 Grace Court
Long Branch, NJ 07740

Dear Jeff:

I would like to take this opportunity to express my sincerest thanks for all of the hard work and time you dedicated to create MONOC's first recruitment video. Working with an Emergency Medical Services organization that is constantly in motion posed many challenges, however your patience and understanding prevailed. Additionally, your guidance was invaluable, giving us vision when there was none.

The video is truly a masterpiece and has exceeded all of our expectations. From the staff to the CEO, no one could be happier. The fact that what you create is not just a product, but part of who you are, clearly shows. Because of you and your company, MONOC now has a medium to convey to others the world class organization that we know we are.

Thank you again and I look forward to working with you again in the future.

Sincerely,

A handwritten signature in blue ink, appearing to read "Scott A. Matin", with a long, sweeping underline.

Scott A. Matin

